

## SEASIDE EMAIL SETUP

When setting up your email client (Outlook, Apple Mail, Thunderbird, etc.) to send and receive emails on your seaside.ns.ca account, please use the following settings:

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### To Receive Email

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protocol: IMAP  
hostname: mail.seaside.ns.ca  
port: 993/tcp (imap)  
security: required: TLS  
authentication: required: PLAIN  
username: USERNAME [first part of your email  
address without @seaside.ns.ca]  
password: [Enter your password]

Port 143/tcp (imap) with 'STARTTLS' security is available for use but is not supported.

We recommend the IMAP protocol. POP3 is available, but we do not recommend it. It doesn't offer full visibility of all folders, most importantly the Junk folder where spam is automatically redirected. Customers who use POP3-only may have their mailboxes fill up without their knowledge.

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### To Send mail

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protocol: SMTP  
hostname: smtp.seaside.ns.ca  
port: 587/tcp (submission)  
security: required: STARTTLS  
authentication: required: PLAIN or LOGIN  
username: same as for IMAP  
password: same as for IMAP

Port 25 is NOT recommended for use as it is deprecated.

Port 465 is NOT be recommended for use as it is an old compatibility port.

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### To Access Webmail

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browser: should be equipped with JavaScript  
URL: <https://webmail.seaside.ns.ca>  
username: USERNAME [first part of your email  
address without @seaside.ns.ca]  
password: [Enter your password]

Browsers without JavaScript will not work properly with Seaside's new webmail application.

For assistances, call the Seaside Helpdesk at 1-888-965-5511